

# Community Development in Practice: Improving Service Delivery through Partnerships

**Hector Addison**  
**Jane Karago-Odongo**

Shaping Frontline Services to Meet Needs: Programs that Can Change  
Lives

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OHTN 2013  
RESEARCH  
CONFERENCE

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**CHANGING THE COURSE** OF THE  
**HIV PREVENTION, ENGAGEMENT** AND  
**TREATMENT CASCADE**

# The Annual Health Symposium for Service Providers

## 2011 African Caribbean (ACB) Health Symposium

- Identified a gaps in access to health and social services
- And mode of delivering services
- Recommended that participants collaborate and partner to build a circle of care

## 2013 African Caribbean (ACB) Health Symposium

- Participants reported back on the partnership efforts
- The need for a network was identified as a common theme.
- Participants agreed to form a network and commissioned a steering committee to build its infrastructure

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# Steering Committee

- Consists of 9 members from diverse organizations
- Charged with putting the pieces together- building the structure
- Responsible for recruiting members of the hub



# The Ottawa Hub for Service Providers (OHSP)

The Hub is a network providing its members with opportunities to collaborate, share resources, and build their capacity to work better with ACB communities in Ottawa.



## Main Goal

- To improve health outcomes for the ACB communities

## Objectives include

- To improve access to services by ACB communities
- To increase knowledge and awareness of the

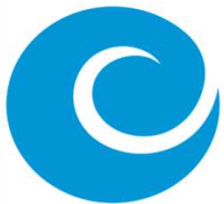
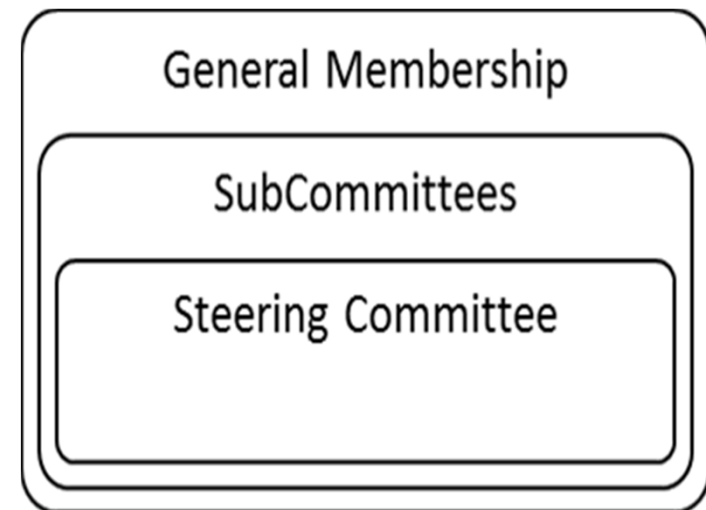
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# Membership

Open to all service providers serving the ACB communities, individuals and organizations who provide services to the ACB communities

54 members and growing

## Structure



# Success Stories

- Recruitment of 25 faith leaders into the Hub
- We deliver HIV workshops in churches and faith leaders are committed to talk about HIV/AIDS in their teachings

*“A healthy and prosperous individuals make a healthy and prosperous church and community”.*  
*Rev. Joseph Kiirya*

- Recruited Home Country Association (HCA) leaders and have been delivering workshops at their gatherings

- Partnered other community organizations such as Jaku Konbit



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